



AMERICAN STANDARD PRODUCT WARRANTY INFORMATION & NOTES

We thank you for your purchase of AMERICAN STANDARD PRODUCTS.

Please read through the following terms & conditions which is related to the coverage of our warranty:-

Limited warranty

	Product	Warranty period*
1.	Ceramic wares and according to American Standard's acceptable tolerance	Life time
2.	VC component parts: tank fitting, seat & cover, etc.	1 year
3.	Acrylic bathtub	5 years
4.	Bathtub component parts: handgrip, switch on-off, etc.	1 year
5.	Faucet	
	5.1 Valve parts: Ceramic disc (leakage on spout) (except discontinued products)	10 years
	5.2 Other parts	1 year
6.	Shower head, rain shower head and hand shower	1 year
7.	Shower Toilet (non-ceramic)	2 years
8.	Flush valve	1 year
9.	Other products (exclude battery) or see packaging	1 year

The warranty does NOT cover the following:

- *1. A discontinued product
2. No documentary evidences to show the period of warranty such as receipt, warranty card, etc.
3. Defects or damages arising from shipping, installation, alteration, accidents, misuse or lack of proper maintenance.
4. Postage or shipping costs incurred in returning products for repair or replacement under this warranty and any labor or other costs of removal or installation of products under this warranty.
5. Consequential or incidental damages
6. Depending on circumstances AMERICAN STANDARD will either repair or replace the defective unit without charge; and at its discretion, exchange the product for a similar model.
7. AMERICAN STANDARD does not indemnify any related labor charges, removal and reinstallation expenses.
8. This warranty is only valid for Residential installations only and only valid in Malaysia. Please note that AMERICAN STANDARD only accepts valid, registered guarantee card certifying that the date of warranty begins from date of issuance of invoice.

Please remember to provide a copy of your receipt as proof of purchase and your warranty card in order to claim your warranty. Please present them at our AMERICAN STANDARD Authorized distributor during our repair service of your AMERICAN STANDARD products.

The information is subject to change and cannot form part of an offer or contract. While every reasonable care has been taken in providing this information, the owner or its agents cannot be held responsible for any inaccuracies.

Whilst we believe the contents of this booklet to be correct and accurate at time of print, they are not to be regarded as statements or representations of facts.

AMERICAN STANDARD reserve the absolute discretion to the Warranty Terms and Conditions.